

Returns and refunds

Providing the order hasn't been dispatched you can cancel your order by emailing us at:
info@photomuseumireland.ie

The Photo Museum Ireland Book Shop will refund or re-credit you within 30 days of receiving notice of such cancellation for any sum that has been paid by you or debited from your credit card for the goods.

If you wish to cancel your order after the goods have been delivered to you, please contact the Photo Museum Ireland Book Shop on **00 353 1 671 4654** or **info@photomuseumireland.ie** within 7 days of delivery of the item(s) to you and advise us that you have goods to return.

You must return the goods to the Photo Museum Ireland Book Shop at your own cost, with the invoice or receipt and in unused and otherwise re-saleable condition. The goods must be adequately sealed in the original packaging and you must take reasonable care to ensure the goods are not damaged whilst in your possession or in transit.

If you do not return the goods as required after exercising your right of cancellation, the Photo Museum Ireland Book Shop may charge you for the direct costs of recovering the goods.

We accept returns made within 14 working days provided that you notify us prior to returning the item quoting the invoice or receipt number.

Postage and packaging costs are non-refundable, except in the event that the goods are faulty.

You will be liable for all duties or levies payable at any foreign port as a result of delivery of goods outside of Ireland. You shall not be entitled to cancel your order once it has been dispatched on the basis of unforeseen duties or levies.

We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under a contract that is caused by events outside our reasonable control (Force Majeure Event).